

Quality Policy

Exertis Ireland provides enterprise IT and consumer electronics products and related services to its customers.

Exertis Ireland is committed to achieving and sustaining high levels of customer satisfaction through the consistent delivery of products and services that meet customer requirements and all applicable statutory, regulatory and contractual obligations. Quality is central to our operations and to maintaining the trust of our customers, partners and stakeholders.

The organisation operates a process-based, risk-informed Quality Management System (QMS) certified to ISO 9001:2015, which is implemented across the organisation's operational activities. The QMS provides the framework for effective operational control, performance monitoring and continual improvement. Exertis Ireland recognises that continued business success depends on the effectiveness of its processes, the competence of its people and the consistent application of quality controls throughout the organisation.

Exertis Ireland is committed to:

- complying with applicable customer requirements and all relevant statutory, regulatory and contractual obligations
- maintaining and continually improving the effectiveness of the ISO 9001:2015 Quality Management System
- providing a framework for setting, reviewing and achieving measurable quality objectives aligned with business priorities
- promoting a culture of continual improvement across business processes and services
- ensuring that roles, responsibilities and authorities for quality are clearly defined and understood
- ensuring that employees are competent, engaged and aware of their contribution to quality performance

The Board of Directors and Senior Management have overall accountability for the Quality Management System and for ensuring that this Quality Policy is implemented, communicated, understood and applied throughout the organisation.

The policy is communicated to employees and relevant interested parties.

The policy is reviewed at planned intervals, at least annually, as part of the management review process to ensure its continuing suitability, adequacy and effectiveness.



Signed:

Date: 12/03/2026

Damian Guerin

Managing Director